



Designed for enterprise IT departments with multiple equipment and software maintenance contracts, MaintenanceNet automates the contract management process through an online system (ASP model) providing real-time access and visibility to all contract data. MaintenanceNet provides corporate subscribers with accuracy, reliability, and analysis of maintenance contract performance.

Most alternative solutions, such as internally developed corporate ERP and supply chain systems, are labor intensive due to long installation cycles, custom programming, and manual input of contract information. MaintenanceNet, however, automates the process by downloading maintenance data directly into a central repository and allows viewing through web-based tools with anywhere-anytime access.

"Effective contract management requires the systematic control of contract creation, execution, compliance, and analysis for the purposes of maximizing operation and financial performance and minimizing risk"
- Aberdeen Group, 2003

Economic pressures on profitability are prompting enterprises to look beyond their traditional internal processes to increase efficiencies in all aspects of their operation.

A management team cannot control its business if it is not in control of the contracts upon which the business depends. As it applies to enterprise IT assets, maintenance agreements are no exception.

Why MaintenanceNet ?

> Anywhere - Anytime Maintenance Contract Access

> Accurate/Reliable Contract Visibility

> Increased Contract Compliance

> Automated Contract Processes

> Workflow Efficiencies

> Operational Savings

FEATURES

Online ASP Model

Automatic Download of Maintenance Information

Asset Management & Analytical Tools

Comprehensive Reporting Capabilities

Multi-level User Access & Security

ADVANTAGES

Single repository for all maintenance contract information

- > Real-time access from all corporate locations
- > Increases the speed of new contract processing

Contract data from three independent sources: Manufacturer, Enterprise, & VAR

- > Provides all parties with consistent view of contracts
- > No manual input of maintenance contract data required
- > Updates as contract terms/conditions changes occur
- > Eliminates the need for paper folders to organize contracts

Analyze contract performance and internal/external compliance

- > Detailed query capabilities for customer search of maintenance data
- > Advance forecasting and budgeting of contract requirements

Contract management efficiency for IT and procurement managers

- > Standardizes corporate contract reporting, tracking, internal review
- > Notification of contracts nearing expiration date
- > Prevents unwanted contract evergreens
- > Provides consistent views from multiple contracts

Access by authorized users only

- > Various levels of contract data authorization
- > Secure storage of historical contract archives